



Meeting: Adults and Communities Overview and Scrutiny Committee

Date/Time: Monday, 3 November 2025 at 2.00 pm

Location: Sparkenhoe Committee Room, County Hall, Glenfield

Contact: Mrs. A. Smith (0116 305 2583)

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Membership

Mrs. K. Knight CC (Chairman)

Mrs. L. Broadley CC	Mr. B. Lovegrove CC
Mr. N. Chapman CC	Mr. P. Morris CC
Mr. G. Cooke CC	Mrs. R. Page CC
Mr. N. Holt CC	Mr. P. Rudkin CC
Mr. A. Innes CC	Mr. A. Thorp CC
Mr. P. King CC	Mr. M. Durrani CC

Please note: this meeting will be filmed for live or subsequent broadcast via the Council's web site at <http://www.leicestershire.gov.uk>

AGENDA

<u>Item</u>	<u>Report by</u>
1. Minutes of the meeting held on 1 September 2025.	(Pages 5 - 16)
2. Question Time.	
3. Questions asked by members under Standing Order 7(3) and 7(5).	
4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.	



5. Declarations of interest in respect of items on the agenda.
6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16.
7. Presentation of Petitions under Standing Order 36.
8. Care Quality Commission Assessment of Leicestershire County Council's Delivery of Care Act 2014 Duties. Director of Adults and Communities (Pages 17 - 114)
9. Update on Adult Social Care Customer Service Centre. Director of Adults and Communities (Pages 115 - 120)
10. Procurement of Community Life Choices (Day Services and Personal Assistants). Director of Adults and Communities (Pages 121 - 132)
11. Dates of Future Meetings.

Future meetings of the Committee are scheduled to take place on the following dates, all on a Monday at 2.00pm, unless otherwise stated:

19 January 2026
 2 March 2026
 1 June 2026
 7 September 2026
 2 November 2026

12. Any other items which the Chairman has decided to take as urgent.

QUESTIONING BY MEMBERS OF OVERVIEW AND SCRUTINY

The ability to ask good, pertinent questions lies at the heart of successful and effective scrutiny. To support members with this, a range of resources, including guides to questioning, are available via the Centre for Governance and Scrutiny website www.cfgs.org.uk. The following questions have been agreed by Scrutiny members as a good starting point for developing questions:

- Who was consulted and what were they consulted on? What is the process for and quality of the consultation?
- How have the voices of local people and frontline staff been heard?
- What does success look like?
- What is the history of the service and what will be different this time?
- What happens once the money is spent?
- If the service model is changing, has the previous service model been evaluated?
- What evaluation arrangements are in place – will there be an annual review?

Members are reminded that, to ensure questioning during meetings remains appropriately focused that:

- (a) they can use the officer contact details at the bottom of each report to ask questions of clarification or raise any related patch issues which might not be best addressed through the formal meeting;
- (b) they must speak only as a County Councillor and not on behalf of any other local authority when considering matters which also affect district or parish/town councils (see Articles 2.03(b) of the Council's Constitution).

